Frequently Asked Questions

Common Questions & Issues · https://wppopupmaker.com/docs/common-questions-issues/frequently-asked-questions/

We've organized our Frequently Asked Questions by topic. Pick a topic below, or scan the full list of questions to jump straight to an answer. Each answer is short, with links if you want to dive deeper.

If any of the terminology is confusing, you can look up definitions in our Popup Maker Glossary of Terms.

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- Triggering Popups
- Cookies
- Targeting and Displaying
- Editor and Popup Management
- Forms and Integrations
- Problem Solving
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Triggering Popups

See all answers in FAQ: Triggering Popups.

- What Is a Popup Trigger?
- How Do I Make My Popup Show Automatically?
- How Can I Have a Popup Open With a Click?
- How Can I Get CSS Selectors?
- How Can I Open a Popup from a WordPress Nav Menu?

Cookies

See all answers in FAQ: Cookies.

- How Can I Have a Popup Display Only Once per Session Instead of Opening on Every Page Load?
- How Can I Create a Cookie When Someone Submits a Form?

Targeting and Displaying

See all answers in FAQ: Targeting and Displaying.

- How Do I Avoid Duplicate Content/Why Are All Popups Loading on All Pages?
- Are Popup Maker Popups Responsive?
- How Can I Display Multiple Popups at the Same Time?
- Why Is My Popup Not Scrolling Properly/Background Scrolling?
- How Can I Display Different Popup and Overlay Scroll Effects in Combination?
- Why Does My Site Shift, Jump, Move, or Skip When a Popup Displays?
- Why Does My Popup Have No Background or Styling?

Editor and Popup Management

See all answers in FAQ: Editor and Popup Management.

- Why Can't I Edit My Popups Anymore?
- How Do I Edit My Popup's Title Using the Block Editor?
- How Can I Copy (Clone) My Popups?
- How Can I Find the Popup ID?
- How Can I Hide Popup Maker From Non-Admins?

Forms and Integrations

See all answers in FAQ: Forms and Integrations.

- What WordPress Form Builder Plugins Does Popup Maker Integrate with?
- How Can I Close a Popup When I Submit a Form?
- Are There Useful and Compatible Plugins with AJAX Login Modals?

Problem Solving

See all answers in FAQ: Problem Solving.

- Why Doesn't My Popup Open (How Can I Troubleshoot Popups)?
- How Can I Check for JavaScript Errors?

Advanced

See all answers in FAQ: Advanced.

- Can I Use Custom JavaScript With Popup Maker?
- Who is Responsible for Maintaining Custom Code?
- Can Popup Maker Support SEO?
- Why Don’t I See the Trigger a Popup Option in Appearance > Menus?