FAQ: Editor and Popup Management

Editor and Popup Management · https://wppopupmaker.com/docs/editor-and-popup-management/faq-editor-and-popup-management/

Short answers to common questions about editing, copying, finding, and managing your popups. Click the links in each answer to dive deeper. Looking for a different topic? Browse all Frequently Asked Questions. If any terminology is confusing, check our Popup Maker Glossary of Terms.

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Why Can't I Edit My Popups Anymore?

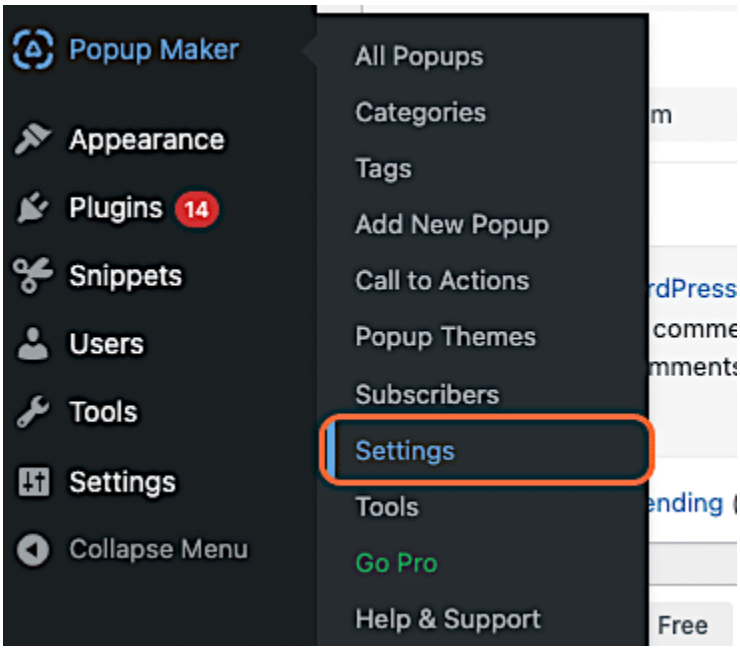
The Block Editor is Now the Default

Starting with Popup Maker Version 1.21, the WordPress block editor is the default popup editor. This new default block editor might conflict with your theme, page builder, or plugins.

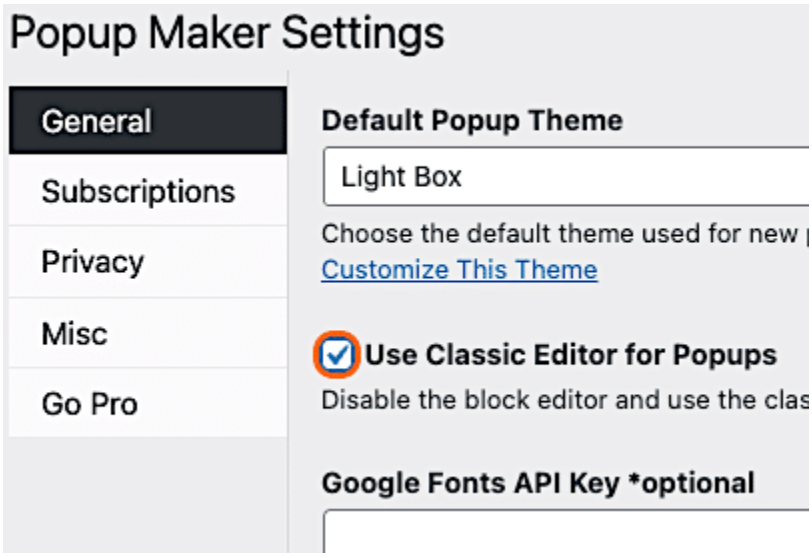
Steps for Switching Back to the Classic Editor

If you see a blank white page instead of an editor when you try to edit a popup, or you just want to switch back to the classic editor, follow these steps.

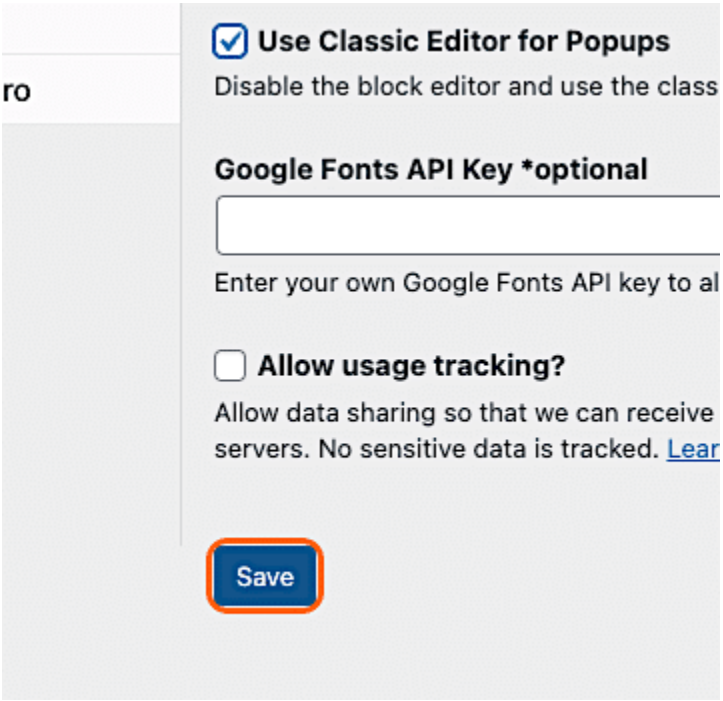
Step 1. From your WP admin dashboard, go to Popup Maker > Settings



Step 2. Click General, then click Use Classic Editor for Popups



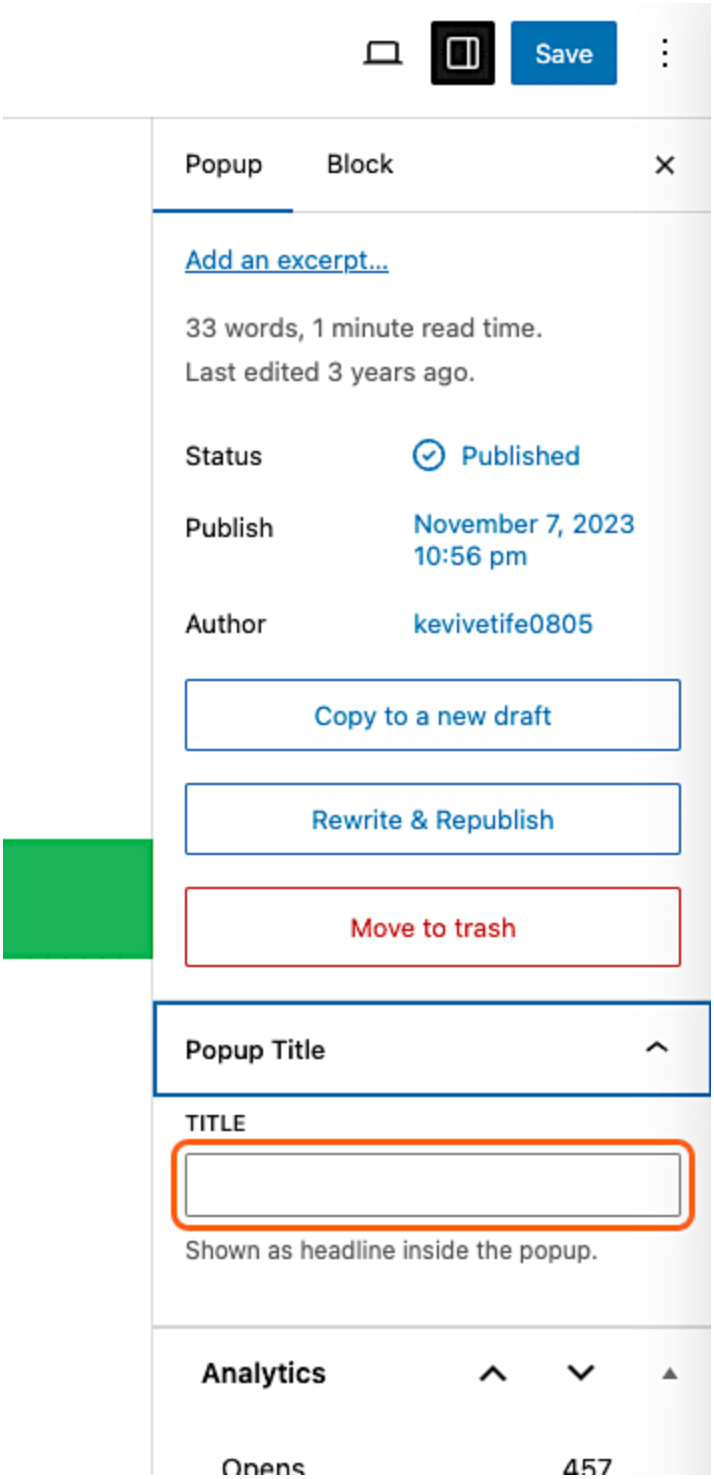
Step 3. Click Save



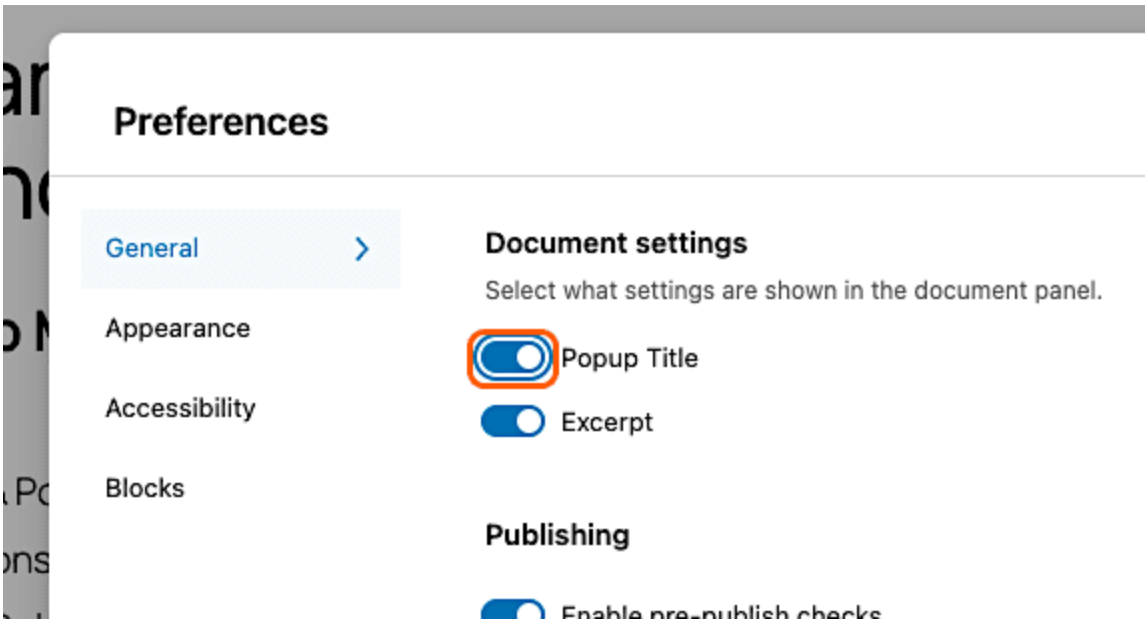
If this doesn't work, please contact us.

How Do I Edit My Popup's Title Using the Block Editor?

Expand the **Popup Title** section in the popup panel settings area. Type your popup's title into the **TITLE** field. Save your changes.



If you don't see the **Popup Title** section in the popup panel settings area, click the options menu (3 vertical dots). Turn on the toggle next to **Popup Title** under **General** > **Document settings**.

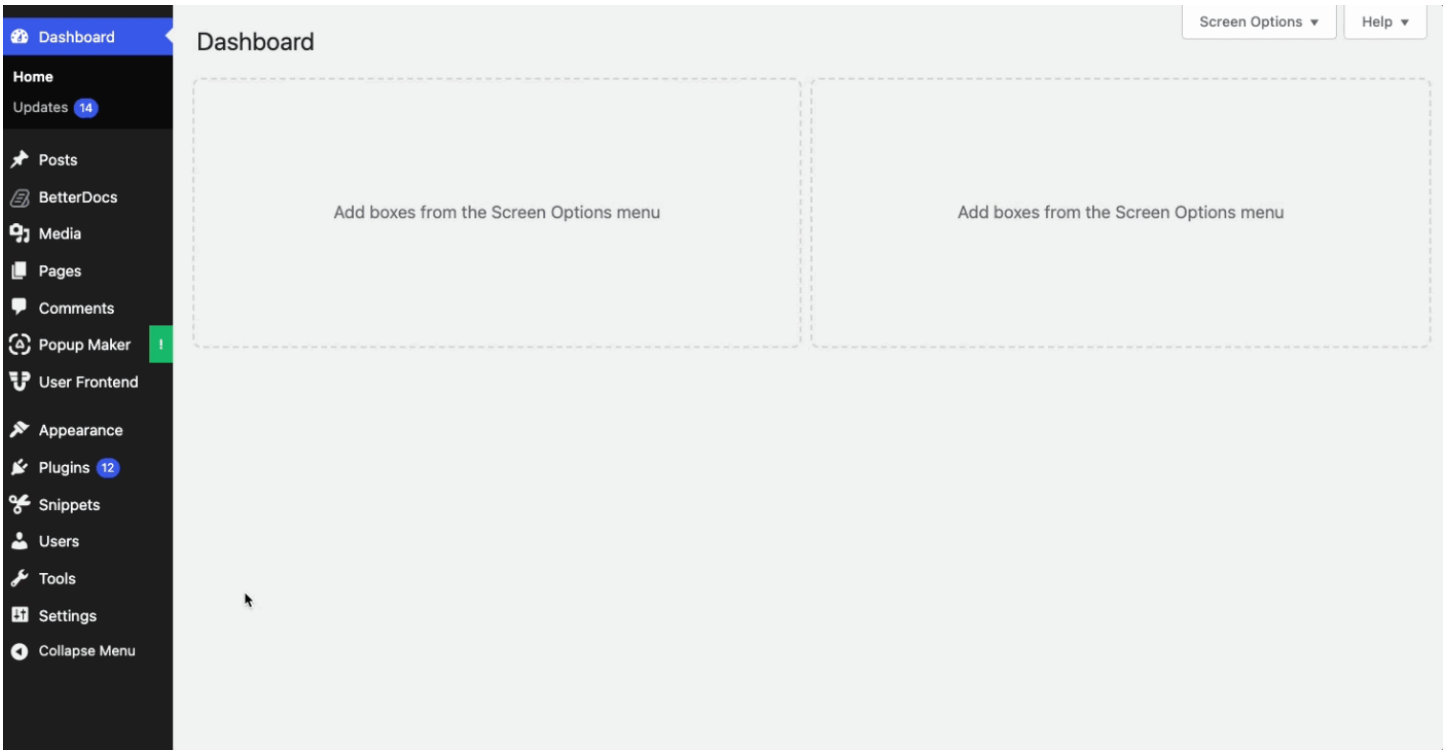


How Can I Copy (Clone) My Popups?

Use a Duplicate Post Plugin

We recommend using a plugin such as Yoast Duplicate Post. After installing it, go to /wp-admin/ > **Settings** > **Duplicate Post**. Then, give the plugin permission to copy popups.

Once that's done, go to your popups, and click **Clone**.



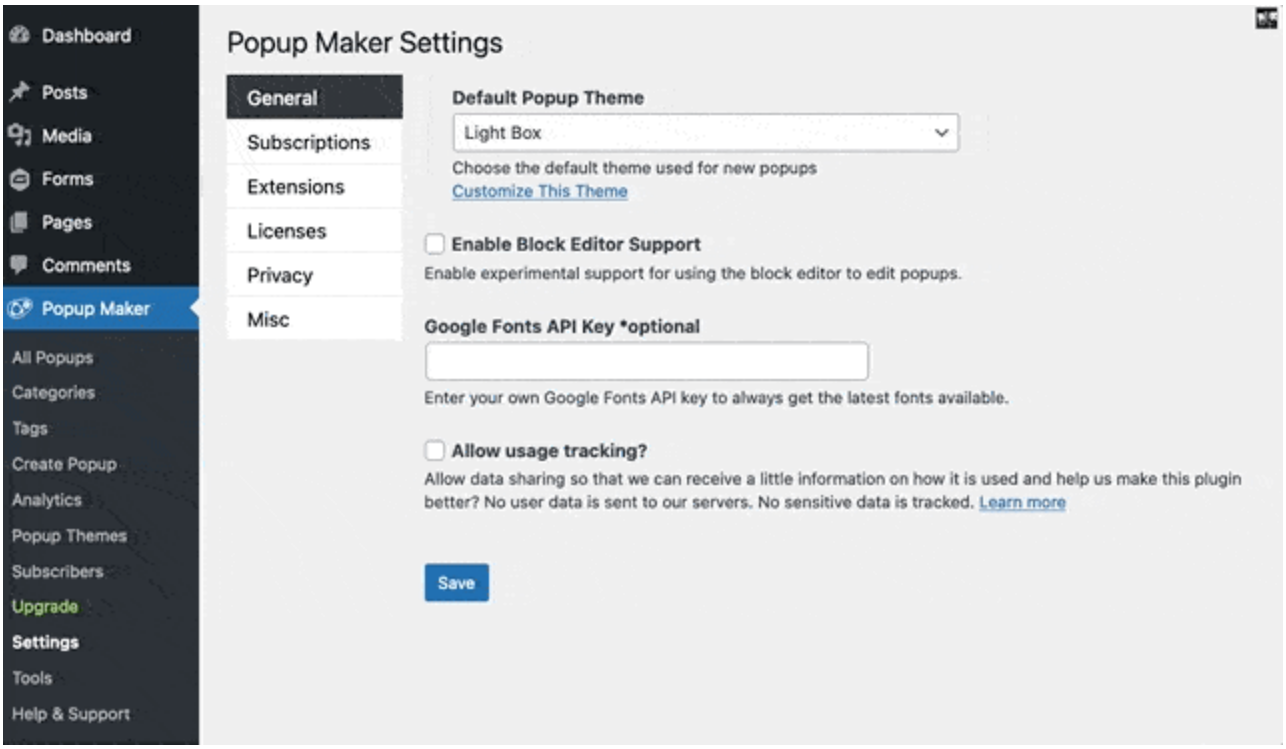
How Can I Find the Popup ID?

You can see your popup's ID in 2 places: on the **Popup Maker** > **All Popups** page and on the Popup Editor's page.

Follow our step-by-step instructions to see exactly where to find the popup ID.

How Can I Stop Popups From Loading Google Fonts?

1. From your WordPress admin dashboard, go to **Popup Maker** > **Settings** > **Misc** > **Assets**.
2. Check **Don't Load Google Fonts**.
3. Click **Save**.
4. Flush all of your caches.



To learn why you'd want to stop popups from loading Google Fonts, read our Don’t Load Google Fonts doc.

How can I hide Popup Maker from non-admins?

There are 2 main options:

1. You can search for a plugin that lets you edit your WordPress admin dashboard and menus.
2. You can use custom code to call a built-in WordPress hook (PHP function) to remove Popup Maker from the admin side menu.

Using a Plugin

The not-so-great news is that there aren't too many plugins that do this. So we can't recommend any. And if you find one, you might need to pay for the feature to hide or edit a menu.

Visit the official WordPress Plugin Directory to start your search.

Note: To hide the Popup Analytics dashboard widget, you can use **PublishPress Capabilities** free version. Look for "Popup Analytics" under **Capabilities** > **Admin Feature Restrictions** > **Hide Dashboard Widgets**.

Writing Code

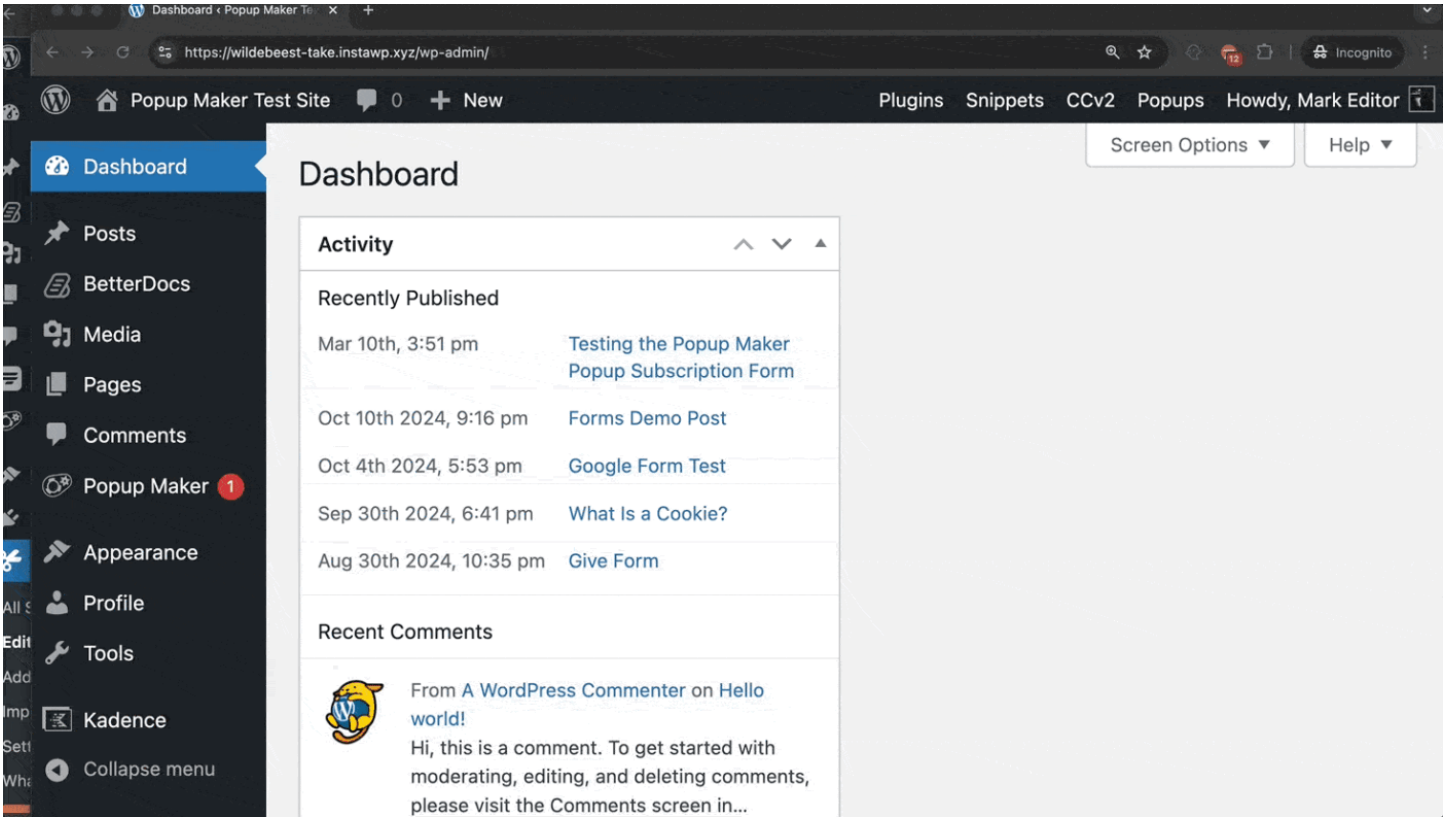
If you're comfortable with using WordPress hooks (PHP functions), then this option is for you.

Below is sample code (from GitHub) that you can install in your child theme's functions.php file or with a code snippet plugin.

Now you see it. Now you don't.

In the demo video clip below, we have 2 browser sessions. In one session, we're logged as an **Editor**. On the other session, we're logged in as an **Administrator**. Here are the steps we take to make sure the code snippet works.

1. First, we can see Popup Maker on the side menu while we're logged in as an **Editor**.
2. We switch over to our admin session and turn on the code snippet.
3. When we switch back to the **Editor** session and reload the page, Popup Maker is gone.



The code sample uses the official WordPress remove_menu_page hook. Furthermore, the code only **removes** the menu item. The plugin is still there and accessible. If people know the URL to the plugin

or feature you're hiding, they can still access it.

Learn more about adding PHP to WordPress in our Getting Started With Custom PHP guide.

If you go the custom code route, here's our full custom sample code disclaimer.