Why Won’t My Popup Work With My Mobile Menu?

Triggering Popups · https://wppopupmaker.com/docs/triggering-popups-faqs/why-wont-my-popup-work-with-my-mobile-menu/

Overview

A popup attached to a main menu item works fine on a desktop screen, but not on a mobile device or mobile menu. Here are 3 recommended solutions to resolve the problem.

Solution #1 -- Set a Trigger with a Custom CSS Selector

The most likely cause is that your theme duplicated your Main Menu to create a mobile version. Theme makers then hide the desktop nav menu on mobile screens. This is a pretty common practice.

What is not common (nor good practice) is that some theme makers *strip out the classes and other customizations for the Main Menu added via the WordPress Menu Editor.*

If this is the case, set a click open trigger on a menu navigation item with a custom CSS selector. Refer to method 3 in the related article link below.

Related article: Trigger: Click Open -- Overview & Methods

For assistance in identifying and targeting CSS selectors, refer to the following article.

Related article: Getting CSS Selectors

Solution #2 -- Set a Trigger on a Nav Menu Item

If the custom link method does not display a popup from a navigation item, substitute a different link type (page, post, or category) for the custom link. Some themes prevent the '#' character that precedes the Popup Maker '#-popmake-' class from working properly in custom links.

This change has two benefits:

1. it provides a graceful fallback if the visitor doesn't have JavaScript enabled, and
2. it improves search engine optimization (SEO) to index the site menu.

An alternative trigger setting method is to select a popup from the drop-down menu labeled 'Trigger a Popup'. Refer to method #1 in the following related article.

Related article: Open a Popup from a WordPress Nav Menu

If method #1 does not work because a menu editor function is overwritten by Popup Maker, follow method #3 in the same article.

Related article: Popup Maker Is Overwriting My Menu Editor Functions - How Can I Fix This?

Solution #3 -- For 'UberMenu' Users

> **Note:** UberMenu is a premium WordPress plugin developed and supported by SevenSpark. Please contact the developer directly for help in the setup and use of their plugin.

Use the UberMenu special element " **Custom Content**", then add `<a>` tag, and use "#popmake-{integer}" as the link. The ID integer value is assigned by Popup Maker for each popup.

Go to **'Popup Maker' (menu) >> 'All Popups' >> 'CSS Classes' (column)** to locate the ID integer value for your specific popup.